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(Fig 2)

A/ receiving a voice message;
comparing the characteristics of stored key segment
against the voice message to detect the key segment in the voice
message;

tagging the voice message so as to indicate the (Fig 2)
location of the detected key segment within the voice message;
receiving an enquiry for the key segment; and (Fig 2)
retrieving the key segment from the voice message.

6. A method of spotting a key segment in a voice message comprising the steps of:

A2 receiving a voice message;
receiving an enquiry for a key segment;
either obtaining the characteristics of the key segment
from predefined key segments or storing the characteristics of
the key segment;
comparing the characteristics of stored key segment
against the voice message to detect the key segment in the voice
message;

tagging the voice message with the location of the
detected key segment; and
retrieving the key segment from the voice message.

REMARKS

In this amendment, claims 1 and 6 have been amended to more clearly define the invention. As more fully explained below this amendment places all the pending claims 1 through 8 in condition for allowance. Accordingly, reconsideration of the application is respectfully requested and an early allowance is solicited.